



## **The BT Bamboo Guarantee**

Eco Flooring Systems Pty Limited guarantees BT Bamboo flooring against manufacturing defects at time of purchase and guarantees the structural integrity for a period of 10 years.

This guarantee applies to the repair or replacement of BT Bamboo proven defective through faulty materials or manufacture.

This guarantee is provided on the basis that:

1. BT Bamboo boards with obvious defects at the time of installation are not installed. Eco Flooring Systems will not be responsible for any costs related to the installation of defective, damaged product
2. BT Bamboo boards are laid in accordance with the BT Bamboo Installation Instructions.
3. The floor is laid internally and is not subject to excessive moisture.

This Guarantee does not cover damage or defects resulting from or in any way attributable to:

- Improper storage, handling or installation of the flooring (including improper installation of joists and sub flooring or improper surface preparation);
- Abuse, lack of maintenance, neglect, abnormal use or misuse, negligence, application of solvents, corrosives or other chemicals to the flooring, colour change, fading or damage due to exposure to the sun, crazing, excessive pivot and point-loads, spike-heeled shoes, unpadded furniture feet, water, damage from sand, pebbles or other abrasives or other unintended uses
- Insect infestation after shipment from the point of origin;
- Stains and finishes;
- Improper alterations of original manufactured product;
- Moisture problems (including subfloor moisture, leaks, rain, wet mopping, etc.) or excessive dryness or heat;
- Settlement or movement of the structure to which the flooring is attached;
- Natural events such as hurricanes, tornadoes, earthquakes, and floods;
- Variations in colour, grain and markings that exist in the flooring when new or that develop over time because of varying exposure to sunlight or UV light;
- Installation of flooring with visible defects:
- Installation over radiant floor heating with a surface temperature in excess of 24°C

This Guarantee extends to the buyer and to the owner of the first structure in which the flooring is installed during the Guarantee Period.